

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Merkin, Cynthia et al

Serial No. 09/977,736

Filed: October 15, 2001

For: COMPUTER SYSTEM WARRANTY  
UPGRADE METHOD AND  
APPARATUS

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Confirmation No.: 2868

Group Art Unit: 3626

Examiner: Glass, Russell S.

**AMENDMENT AND REQUEST FOR RECONSIDERATION UNDER 37 CFR 1.111**

Mail Stop Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated January 5, 2007, please amend the above-identified application as follows:

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees, including extension of time fees, are necessary, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 13 of this paper.